

Cancellation conditions 2011/12

Withdrawal from the accommodation contact / cancellation fee

1. If the accommodation contract intends a deposit and the deposit was not made by the contracting partner in time, can withdraw of the hotelier without extension from the accommodation contract. (If the deposit is short-term a bank confirmation) needs we
2. The hotelier has the right, for the case, that the guest till 18 o'clock of agreed arrival day does not appear to withdraw from the contract, unless a later arrival time was agreed.
3. If the contracting partner has made a deposit, the rooms at the latest 12.00 o'clock of the day following the agreed arrival day remain against it aloof. On pre-payment of more than four days, the accomodation duty ends from 18 o'clock of the fourth day and the arrival day is calculated as the first day, unless, the guest announces a later arrival day.
4. At the latest 3 months before the agreed arrival day of the contracting partner the accommodation contract can be dissolved by the hotelier, for essentially justified reasons, unless, something else was agreed, by one-sided explanation.
5. Even if the guest the ordered rooms or the pension achievement not in Claim takes, he is obliged compared with the hotelier to the payment of the agreed remuneration. Nevertheless, the hotelier must bring in deduction what he has saved as a result of non-claim of his achievement offer or what he has received by other renting of the ordered rooms.

Resignation by the contracting partner – cancellation fee

1. At the latest 3 months before the agreed arrival day of the guest the accommodation contract can be dissolved without payment of a cancelation fee by both contracting partners by one-sided explanation. The cancellation statement must be at the latest three months before the agreed arrival day of the guest in writing in the hands of the contracting partner.
2. Outside in the agreed period a resignation is possible by one-sided explanation of the contracting partner only under payment of the following cancelation fees:

3 months to 1 month before the arrival day 50% of the whole arrangement price;
1 month till 2 weeks before the arrival day 80% of the whole arrangement price;
during the last 2 weeks before the arrival day 100% of the whole arrangement price.

to 90 days before	to 60 days before	to 30 days before
EUR 300,--	50%	80%